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Approved	Director

## VIRPIO LTD T/A VIRPIO SECURITY

### Quality Policy

This quality policy statement outlines Virpio Ltd T/A Virpio Security (the “Company”) efforts to providing the highest possible standards of quality for its security services by maintaining a Quality Management System which ensures that its services meet client specifications, within agreed parameter of cost, quality, and delivery in accordance with the Company’s strategic direction.

This is achieved using Key Performance Indicators (KPIs) to measure the conformance to the above criteria and using this information as drivers for continues improvement throughout the company.

Virpio Ltd T/A Virpio Security’s Quality Management System concentrates upon error prevention, by investigation processes, identifying errors and opportunities for errors, and implementing corrective and preventive action to correct and avoid such occurrences.

Virpio Ltd T/A Virpio Security’s defines quality as the conformance of services to established and documented requirements derived from customers’ needs, employees expertise and experience. Systems are open to constant examination and review by all company personnel and approved third parties enabling observations to made and incorporated, which provide for continues improvement.

Virpio Ltd T/A Virpio Security’s is proud of its good reputation for responsible practices and dedicated customer care, which are a result of the Company’s ethical culture, committed skilled staff, and quality control over its services. It is the Company’s policy to seek to operate to these standards continuously.

Virpio Ltd T/A Virpio Security is committed to comply with applicable requirements and complies with all legislations relevant to industry sector together with the Health & Safety at Work Act 1974.

The Company has identified the need to pursue responsible policies towards the community and that the interests of the industry will not be served at the expense of the environment.

Virpio Ltd T/A Virpio Security has firm belief that, in applying these standards, policies and procedures the Company will be able to operate to the requirements of its clients and industry at highly satisfactory level.

### **Communication of Quality Processes & Training**

Virpio Ltd T/A Virpio Security is committed to providing relevant training to all staff to maximise their ability to undertake their assigned activities effectively. On commencement of their job, new employees will undertake a full induction to the company and training that is specific to the requirements of their role. This induction will be organised and implemented by Management. Ongoing training needs will be identified by Management through the company’s review and appraisal process detailed previously, taking into account each individual’s education, skills and experience. All staff training is evaluated and recorded in line with the company’s training and development policy.



Director  
January 2024